

Stepping Stone



3 Year Workmanship Guarantee

Every technician at Stepping Stone LLC is highly trained in their field and takes personal satisfaction in exceeding expectations. That's why we guarantee the workmanship of every job we do. We guarantee that the work performed by Stepping Stone LLC will meet the highest standards of workmanship in the industry.

Stepping Stone LLC warrants to the original purchaser/property owner that any installation procedures performed will be free from workmanship defects for a period of 3 years from the date of completion. Any work performed on removed and reinstalled products are warranted for a period of 6 months.

This workmanship guarantee covers defects due to workmanship only. Stepping Stone LLC will provide service without charge for a period of 3 years from the date of installation. In accordance with the warranty from the manufacturer issued to the buyer (warranty service), Stepping Stone LLC will provide service without charge to the customer for a period of the warranty issued by the manufacturer. Service requested beyond 3 years on workmanship or the length of the warranty service (product defect or failure) shall be charged to the customer at the prevailing labor rates. Service shall be rendered by Stepping Stone LLC between 7:30 a.m. and 5:30 p.m. on weekdays.

In the event of workmanship defect or product defect, please contact our office by phone or in writing when you first experience a problem. Immediate contact is extremely important and may prevent further damage. Please give a detailed description of the defect, if possible.

The warranty statements contained in this certificate set forth the only express warranties extended by Stepping Stone LLC for workmanship/warranty work. Any extensions made by representatives of the company must be in writing.

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